

## Booking Policy of BYD Seal

**PROMOTIONAL APPLICABILITY: Bookings within 31st March 2024**

**BOOKING AMOUNT: INR 1.25 LAKHS PER VEHICLE BOOKING AMOUNT**

### **Booking policy:**

- 7kW Home Charger
- Installation of the 7kW Home Charger
- 3kW Portable Charging Box
- BYD Seal VTOL Mobile Power Supply Unit
- 6 Years Road Side Assistance
- One Complementary Inspection Service

### **Disclaimer:**

- 7kW and 3kW are the maximum charging rate under the standard condition of the charging, which may vary during real charging scenarios by many factors such as the load of electricity load, charger specifications, outdoor temperatures, etc.
- Home charger installation: It is only applicable to the only one charger from BYD which comes along with the BYD Seal, limited to the length within 10 meters of the cables based on the Wall Mounted Charger through BYD's authorized charging installation service provider. For cable length beyond 10 meters, the additional charges will be charged as per the standard charging rate by the charging installation service provider. All the approvals and permissions required to carry out pre-installation work are not the scope of BYD and BYD has no role to play in getting these permissions and shall not be responsible for any action arising later due to the work being carried out without appropriate, prior permissions. All charges and responsibilities related to load enhancement, electricity meter and certificate from the certified electrician shall not be borne by BYD, BYD will put the safety of your charger installation and daily usage in the first priority, if the installation conditions do not meet the BYD standard installation requirements, BYD will terminate the installation of the charger and retain the rights and policy of the charger installation service for you according to the corresponding rights and policy of the model, the free installation is only valid within 1 year from the date of invoicing, which shall automatically expire after the period, for the detailed installation requirements of BYD, please contact BYD India and its dealerships.
- BYD Seal VTOL Mobile Power Supply Unit, 7kW home charger and its installation, 3kW Portable Charging Box are only applicable to the BYD Seal bookings within 31<sup>st</sup> March 2024 and the area within India, for the further bookings, please purchase it from BYD India and its dealerships additionally.
- 6 Years Road Side Assistance (RSA): It is only applicable to the area within India. However, islands and areas which are in battlefield or turbulence are not included in the RSA service. It is not applicable to the vehicles which are being used as taxi, motor racing, rallies, and speed or duration test and to the vehicles which are operated against the recommendations of owner manual.

- For the details of One Complementary Inspection Service, please refer to the BYD's owner's manual.
- Details refer to the further policies from BYD in its official website, BYD reserves the right to explain these details.

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## Warranty Table for BYD SEAL

Warranty Content	Warranty Period (whichever comes first)
Traction Battery	8 years/160,000 kilometers
Motor & Motor Controller	8 years/150,000 kilometers
DC-DC Assembly, High voltage electric control assembly, OBC	6 years/150,000 kilometers
Whole vehicle lights, Tyre pressure monitoring module, Suspension, ball joint	3 years/125,000 kilometers
Multimedia system, Shock absorber, Dust cover, Release bearing, Wheel bearing, PM2.5 measuring instrument, AC/DC charging port assembly, USB charging port connector	3 years/125,000 kilometers
12V Auxiliary Battery, Bushing or gasket	1 year/20,000 kilometers
All the parts of complete vehicle except the parts listed above (not includes various kinds of oil, charging equipment, gifts, refrigerants, for specific warranty please refer to the instructions)	6 years/150,000 kilometers

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### Remark:

Parts such Air conditioner filters (Filter net, High efficient strainer, Electrostatic filter), Button battery, Tyres, Brake pad, Clutch Disc, Wiper Blade assembly, Bulbs, Fuse, Ordinary relay (excluding integrated control unit) will have no warranty.

### Supplementary Instructions:

1. Corrosion and paint defects on surface caused by material defect or error of workmanship occur on the body panels, under normal use is covered by the warranty of "complete vehicle".
2. Starting iron battery, is covered by the warranty of "complete vehicle".
3. The warranty period of BYD genuine charging equipment (if any) "AC charging connection device, plug-and-discharge electrical connection device, charging box assembly, charging cabinet assembly, charging gun" is 1 year from the date of purchase.
4. The warranty period does not apply to vehicle gifts (if any). The warranty period shall be executed according to the period of the user manual of the gift (such as: vehicle mobile hard disk). If the gift has no user manual, the warranty period is 6 months or 10,000 kilometers (such as: driving recorder SD card, tyre repair fluid).
5. The warranty period of the refrigerant of the air-conditioning system is 1 year (refers to the leakage of refrigerant

caused by non-hardware failure).

6. The warranty period of various kinds of oil is the first "check or replacement" period indicated in "Maintenance schedule" of BYD Owner's Manual. Its warranty period will automatically end if the period is exceeded or the first "check or replacement" maintenance has been done.

7. The parts fitted under warranty due to product quality problems are guaranteed until the end of the warranty of the original part, that is, it ends with the end of the warranty period of the original parts.

8. If the Battery or Drive Unit requires warranty repair, BYD will repair the unit, or replace it with a new, reconditioned or re-manufactured part at the sole discretion of BYD. The warranty replacement may not restore the vehicle to a "like new" condition, but when replacing a Battery, BYD will ensure that the energy capacity of the replacement Battery is at least equal to that of the original Battery before the failure occurred while taking into consideration other factors, including the age and kilometrage of the vehicle.

### Warranty Limitations and Exclusions:

#### The scope of warranty does not include the following:

1. The customer has been informed in writing or public notice that the vehicle has defects that do not violate laws, regulations or mandatory national standards at the time of purchase.

2. Damaged or worn tyres (Except as otherwise provided by applicable laws and regulations)

2.1 The warranty does not cover the consumption of parts due to natural wear & tear.

2.2 Tyre punctures, splits, breaks and bursts due to rough road conditions such as potholes, steps, curbs or other influences are not included in the scope of this warranty.

2.3 Damage caused by incorrect tyre inflation, high speed idling (in the case of mud or snow), tyre chain installation, racing, incorrect installation or removal, negligence or misuse is not included in the scope of this warranty.

3. Damage caused by accident, improper use or replacement

Any damage caused by:

3.1 Collision, burning, theft, freezing, destruction and impact caused by accident.

3.2 Abuse of the vehicles such as driving on step stones, overloading, racing, etc. How to use your vehicle properly is described in your BYD Owner's Manual.

3.3 Modifications, additions or changes in parts to the final assembled vehicle, including changes to the body, chassis or parts and resulting damage or failure of the vehicle. In addition, when the odometer is missed, or when the odometer reading is intentionally altered so that the kilometrage cannot be determined (except due to a quality problem with the odometer), the repair of the vehicle is not included in the scope of this warranty.

4. Damage or corrosion due to environment, chemical treatment

Damage caused by natural disasters or human factors such as airborne radioactive dust (chemicals, sap, etc.), acid rain, stones, hail, earthquakes, floods, storms, lightning, improper use of chemicals or sealants, etc. is not included in the scope of this warranty.

5. Damage due to insufficient or improper maintenance

Only replacement or repair of parts due to defects in material quality or workmanship is covered by the warranty.

Damage caused by not using the BYD recommended fluids, fuels, lubricants, and coolants as specified in the BYD Owner's Manual, or by not following the maintenance times (periods) and items as specified in Service manual and the BYD Owner's Manual, or by improper maintenance or irregular maintenance by a non-BYD authorized Service Provider is not included in the scope of this warranty.

6. Corrosion and paint defects not caused by material defect or error of workmanship, including, but not limited to:

6.1 Corrosion and paint defects caused by, due to, or resulting from industrial dust, accidents, paint matching, refitting, abuse, neglect, improper maintenance or operation of the vehicle, installation of an accessory, exposure

to chemical substances, or damages resulting from an act of God or nature, fire, or improper storage.

6.2 Surface or cosmetic corrosion causing perforation in body panels or the chassis from the outside in, such as stone chips or scratches;

6.3 Corrosion from defects in non-BYD manufactured or supplied material or workmanship causing perforation (holes) in body panels or the chassis from the inside out;

#### 7. Normal wear or deterioration

Normal wear or deterioration, including, but not limited to, seat, trim and upholstery discoloration, punctures, tears, depressions, wrinkling abrasions or other deformations, paint and glass stone chips, and similar items are not included in the scope of this warranty.

8. Damage due to the use of non-BYD genuine spare parts or non-authentic authorized and/or non-recommended spare parts Direct or indirect failure or damage caused by using non-BYD genuine spare parts or non-authentic authorized spare parts is not included in the scope of this warranty.

9. The normal attenuation of battery capacity or battery damage caused by human or accidental collision, water immersion, etc. is not included in the scope of this warranty.

#### 10. Damage caused by racing

The costs of repairing damage or conditions caused by racing and the repair of any defects that are found as the result of participating in a racing event are not included in the scope of this warranty.

#### 11. Voided warranty

11.1 You are responsible for the proper operation of the vehicle and for receiving and maintaining detailed and accurate records of your vehicle's maintenance, including Vehicle Identification Number (VIN), Service Provider name and address, kilometrage, date of service or maintenance and description of service or maintenance items, which should be provided to each subsequent purchaser or transferee. You may void this warranty service if you do not follow the specific instructions and recommendations regarding the use and operation of the vehicle provided in the BYD Owner's Manual, including, but not limited to:

- Installing the vehicle's software updates after notification that there is an update available;
- Complying with any recall advisories;
- Carrying passengers and cargo within specified load limits;
- Making all repairs and/or regular maintenance and services;

11.2 Although you are not prohibited from engaging other workshops to perform service or repairs other than the Service Provider, this warranty service may be excluded due to improper maintenance, services, or repairs. Service Provider have special training, expertise, tools and supplies in regard to your vehicle. BYD strongly recommends that you conduct all maintenance, services and repairs at BYD Authorized Service Providers in order to avoid voiding, or having coverage excluded under this warranty.

The following will also void this warranty:

- Vehicles that have had the VIN defaced or altered or the odometer or other related system disconnected, altered or rendered inoperative so that it is difficult to determine the VIN number or actual kilometrage;
- Vehicles that have been sold, designated, labeled or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, reconstructed, irreparable or a total loss;
- Vehicles that have been determined to be a total loss by an insurance company;

#### 12. Compensation for damages

12.1. Except as otherwise provided by applicable laws and regulations, BYD hereby disclaims all indirect, incidental, special and secondary losses arising from or in connection with the vehicle, including but not limited to the fees of transportation to BYD Service Provider, vehicle value depreciation, time loss, revenue loss, the loss due to not be able to use the vehicle, personal or commercial property damage, inconvenience, or worse, emotional/mental pain or damage, loss of business (including but not limited to loss of profit or income), traction, bus fares, vehicle rental fees, maintenance call fee, oil fees, accommodation, damage to the towing vehicle, and incidental charges such as

telephone, fax and mail charges.

12.2. Except as otherwise provided by applicable laws and regulations, BYD only absorb direct losses which are limited to the fair market value of the vehicle at the time of claiming.

12.3. Except as otherwise provided by applicable laws and regulations, whether your claim is based on contract, tort (including negligence and gross negligence), breach of warranty terms or conditions, misrepresentation (whether in negligence or other), the above terms and conditions are applicable, even if BYD has been told the possibility of such damage or such damage can be predicted reasonably.

## **Booking Opens**

- Please scan our QR code or search on BYD's official website at [www.bydautoindia.com](http://www.bydautoindia.com) for getting details of booking
- 125, 000Rs will be charged as the booking amount, please contact BYD's authorized dealers for booking details.